



# Transformation Management

## Business Need

Transforming the way business is performed often requires help from experts that know how to plan and manage major transformation programs within environments that have obstacles such as political climates, technical complexities, or even old fashion human resistance to change.

## Result

Highland Partners creates a collaborative relationship with key stakeholders of the transformation program. This environment fosters better communication, cooperation and smoother management of scope, schedule and resources. Time and resources are used efficiently to optimize schedules and financial benefit.

## Value

Our transformation program leaders conclude their programs with a final review of KPIs to ensure clients are satisfied that all business objectives have been met with minimal effort and minimal cost.

## OVERVIEW

Transformation Management means different things to different people. Highland Partners defines Transformation Management as the planning and management of programs that bring about significant business value to the way our clients do business.

Transforming the way our clients do business requires highly skilled leaders in the management of change. IT environments can be extremely complex and critical to business operations. Our transformation experts are able to visualize the big picture and manage many complex IT projects under the umbrella of a single program while clearly maintaining your business objectives in our line of sight. In addition to delivering fully capable program leaders, our *PMI*-Based Transformation Methodology provides extraordinary results as we carefully measure each KPI (Key Performance Indicators) to ensure our program results equals business success for our clients.

Highland Partners' transformation leaders are prepared to lead all phases of the transformation program lifecycle. Flexibility is built into our approach to allow for the inclusion of clients' existing methodologies and best practices within transformation programs. KPIs are jointly established with Highland Partners and our clients at the onset of each program. Each KPI is reviewed during the program and at the conclusion to ensure the expectations of our clients are overwhelmingly met and the desired business improvements are successfully in place.

*\* PMI - Project Management Institute*

*We're obsessed with your success!*

Highland Partners Consulting, LLC offers a rich portfolio of IT professional services that dramatically improves the probability of our clients' business success. Note: All services are subject to change at anytime without notice.