



Data Center Assessment

Business Need

Many companies are experiencing downtime of their most critical systems. System outages can cause disruptions to normal business operations. The cost of outages can result in millions of dollars of revenue loss, financial penalties and even hurt credibility with valued clients. Companies can avoid unnecessary losses with a simple assessment performed by our team of IT professionals.

Result

The result of the Data Center Assessment is a comprehensive report of the data center's ability to avoid downtime. Clients receive a detailed rating of each data center attribute that was included in the assessment.

Value

Clients that take advantage of this valuable service will be much more prepared to prioritize the actions required to improve their data center environments and invest in areas that provide the most benefit to business operations.

OVERVIEW

Highland Partners provides comprehensive assessments of data center facilities using our proprietary *Fortification Rating System*. A rating is assigned to each data center component within the scope of the assessment. Each component's rating is an indicator of that component's ability to avoid downtime, e.g., back-up power systems can be a critical component depending on the client's specific operational requirements. In this case, Highland Partners would review the existence of a back-up power system and the client's procedures for testing and operating the system. Another critical factor could be the length of time the back-up power is expected to provide service and its ability to perform to expectations. Highland Partners can recommend which data center components should be within the scope of the assessment based on a pre-assessment discovery exercise. Each assessment is designed with our clients' specific business objectives in mind.

Our assessments are performed by meeting with key people that affect your data center facilities and by conducting interviews to collect valuable information. We also perform a site survey of the environment to determine stability of the structure, scalability, propensity for flooding, vulnerabilities to terrorism, and other factors that could dramatically impact business operations.

Clients receive a deliverable/report consisting of our findings and a prioritized list of recommendations for mitigating risks and fortifying one or more data centers. The report consists of a narrative about the environment, including key issues to be aware of for future decision making. Additionally, clients receive a dashboard style report that easily illustrates all of the in-scope attributes evaluated as part of the assessment.

We're obsessed with your success!

Highland Partners Consulting, LLC offers a rich portfolio of IT professional services that dramatically improves the probability of our clients' business success. Note: All services are subject to change at anytime without notice.