



Highland Partners is an equal opportunity employer.

Remedy Developer - Multiple Positions Available

Location - Anywhere USA
Job Number: 10412-2502

Position Description

Highland Partners Consulting LLC is an IT professional services company delivering IT solutions across a broad spectrum of industry groups. We are interested in candidates that are eager to support our team as we take on the tough challenges of our clients' complex IT infrastructure needs. All candidates must appreciate and support a strong values system and adhere to conduct above reproach. At Highland Partners, we value our team members and provide rewards that are commensurate with contributions.

The Remedy developer in this role will work with a team of other developers that support a branded service management tool, which is based on a Remedy platform. Candidates must have a verifiable history of successful development projects. Candidates do not have to be centrally located, but must be able to work as part of a team. Minimal travel required.

Required Skills and Experience

- Full product life-cycle experience to include development, integration, testing and documentation
- Minimum 4 to 6 years ITSM experience
- Development experience with ARS 6.X, ARS 7.X, ITSM 7.X and Atrium CMDB
- Solid experience installing, configuring, developing and customizing Remedy IT Service Management (ITSM) 7.X applications
- Experience with custom Remedy workflow, forms, reports and filters design and development to meet specified requirements
- Strong analytical and problem solving skills to resolve complex software design issues and create new software for multiple products
- Ability to control scope and mitigate risks

Preferred Skills and Experience

- SLM module knowledge
- Strong organizational and coordination skills
- Effective communication skills with executive and technical levels
- Project management skills

This position could be contingent upon newly signed business. This position could be subject to a 1099 work arrangement.

Highland Partners Consulting, LLC

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